



BEFORE MOVING GUIDELINES

A move is a very unique and personal experience, Rose Moving is working very hard to give you the best move experience possible. Good planning and preparation will help us make this your finest move ever. Below is an overview of the timeline and process of your move.

ROSE



MOVING & STORAGE

Timeline for Your Move

6 weeks prior to move date – A visual survey of your home will be performed to help us determine your packing needs and space requirements on the moving truck.

4-5 weeks prior to move date – Please contact your move coordinator at Rose Moving to set your moving dates (Mondays-Fridays, typically starting between 8-10 AM). Packing and loading should be scheduled consecutively when possible to lessen the impact on your family.

Days of packing, loading, and delivery – We strongly suggest that you be present during the packing, loading and delivery process to answer any questions the movers may have for you.

Please make sure your coordinator has the most current phone numbers and email address for you and notify us if anything changes.

The Moving Process from Start to Finish

Packing - Using the best industry packing methods and moving materials, our experts will pack your entire home in detail. Each mover is trained to pack your home with the utmost professionalism and respect for your belongings.



Please set aside ALL prohibited /non-insurable items that cannot go on the truck. This includes flammables (propane, chemicals, paint), open alcohol, wine, liquids of any kind, carbonated or under pressure items, batteries, perishables, plants, checkbooks, cash, jewelry, prescription medications, coin/stamp collections, birth certificates or any paperwork you may need or that is not replaceable. For a complete list, please visit our website at <https://rosemoving.com/resource/prohibited-items/>.

Loading - Prior to loading your furniture and belongings, we take the time to make sure that each item is properly packed, listed for inventory and labeled for moving. On upholstered furniture, we use a durable, plastic Stretchwrap to guard against potential damage from dirt and scratches. For other items, we use special materials to protect against shifting. Once properly protected, your personal contents are systematically loaded onto our moving trucks where they will be transported to their new location.

Delivery Window - A delivery window is a number of days determined by the distance of your move and the weight of your shipment. Please pick a window of dates that work with your schedule as you will need to be available to take delivery any day within that window. The driver will call you 24 hours before they arrive at your new home. Please make sure you have the keys to your new home the day before your delivery window begins, and do not schedule any other activities on delivery day.

Unloading - At delivery we ask that you perform the check off process during the unloading process to ensure that each item is accounted for. With your guidance and instruction our trained movers will carefully place all of your boxes and furniture into each room and will provide re-assembly services of any items that were disassembled at loading.

Debris Removal (When approved) - This is a box and paper pick up that must be completed within 30 days of your delivery. You need to break down the smaller boxes and can use the larger ones for storing paper and tape. Boxes need to be dry and free from all trash.

Automobile Moving (When approved) - Automobiles must be free of any personal items and have less than 1/4 tank of gas in order to move. You will do an inspection of the car before it is loaded and then again at time of delivery to confirm that the condition is the same.

Unpacking (When approved) - Unpacking is the removal of items from boxes and placement on a flat surface. It does not include putting items away in cupboards, closets or drawers. If you would prefer to take your time and unpack yourself, we provide a debris removal (see above for description.)