

General Guidelines

- Your vehicle must be operable
- Please let your coordinator know if any modifications were made to your vehicle such as a 4x4 lift kit, camper shell, vehicle lowered, any aftermarket equipment that may affect ground clearance or overall dimensions of the vehicle, etc.
- Please do not schedule your vehicle pick up on the day of your departure flight.
- You will receive a call to coordinate the pick up on the day prior to your pick up date
- Your vehicle will be picked up and delivered locally on an open truck and a majority of the transport will be on an open car carrier.

Preparing your Vehicle for Shipping

- Please make sure your vehicle has no obvious fluid leaks
- Your vehicle must be clean for the original physical inspection
- Please make sure you have less than ¼ tank of fuel
- All alarm systems must be disconnected, disabled, or turned off
- Non built-in radios, cassette decks or CD players, car phones, garage door openers, and E-Z pass should be removed
- All antennas should be fully retracted or removed
- Please remove all personal belongings (expect standard vehicle items such as the jack and spare tire)
- Please remove exterior spare tire cover, grill covers or car covers
- By law, we cannot transport plants or any hazardous materials
- You must provide one set of ALL keys for the vehicle
- Non-permanent luggage, bike or ski racks must be removed
- Prepare the vehicle for a new climate. This may include engine coolant, transmission oil and other fluids

Vehicle Inspection Requirements

- You or your assigned representative must be present for the inspection at time of pick-up and delivery.
- You will be asked to sign the bill of landing and condition report at both origin and destination
- You are responsible for confirming that the vehicle's condition is the same as when it was picked-up. You must do this before the delivery driver leaves.