



MOVERS HANDBOOK



ALLIED[®]
The Careful Movers

Moving Done the Way You Want It.

At Allied, we understand that moving isn't just another event you have to get through – it's a life-changing moment that can be memorable if you hire the right movers to care for your belongings.

As one of the largest moving companies in the world, we've had a lot of practice in all types of moves – big, small, long distance, local and international – so you can rest assured that you and your belongings are in expert care throughout every step of the move process.

And we come recommended. Voted for four consecutive years as "9 Out Of 10 Customer Recommended" by thousands of women in the United States*, Allied utilizes its unique blend of superb user experience, protection and packing options, and innovative technology to give you that ultimate move experience that no other moving company can match.

So make your move go your way – partner with Allied for customized moving and storage solutions.

* Awarded by Women's Choice Awards, an independent research firm of WomenCertified Inc. Visit www.womenschoiceaward.com to learn more.





Your Own Move Consultant

There are a lot of details that go into orchestrating a move and keeping every single one of your belongings safe. That's why when you choose Allied, you'll get your very own Personal Relocation Consultant to work out the details.

Your Allied Personal Relocation Consultant is a trained expert in every facet of the move process and will assist you in:

- Developing a timely, accurate quote
- Customizing a Personal Moving Plan that's specific to your move
- Establishing expectations so there are no surprises
- Reviewing timelines with you
- Recommending what belongings should go with you versus getting loaded on the truck
- Serving as your main point of contact for any questions that may arise

So, sit back and let our experts handle the move details while you focus on transitioning to your new destination.



It's Time to Pack.

Allied recognizes that every move is different and comes with various needs – this includes how to pack your belongings. That's why we offer various packing options so that you can decide what makes sense for your move.

Allied utilizes the latest packing methods and materials to help keep everything safe during transport. But as part of our custom moving solution, you get to decide how you want your belongings packed. Choose from:

Full-Service Packing

Have all your household items packed by our highly trained crew. We use the most up-to-date packing methods and materials in the industry. Allied pioneered stretch wrap furniture to protect upholstered furniture from any soil damage. It's a strong clear plastic that covers and clings to furniture, and comes at no additional cost to you.

Partial Packing

If you only need help packing breakable or high-value items like dishes, artwork, glassware or particularly fragile furniture and mirrors, then our Partial Packing option is right for you.

Pack Yourself

If you'd prefer to pack on your own, ask your Allied Personal Relocation Consultant about securing a range of high-quality, affordable boxes and professional packing materials to make the job as easy on you as possible. And we'll even provide you with our free Move Guide that shares our years of packing expertise.

No matter what packing option you choose, Allied will be there to assist because it's not just another move for us, it's a memorable life moment for you.





On the Road.

Allied's expertise travels with you every mile of your move. We have one of the world's largest and modern fleets of moving vehicles. And we utilize the latest technology while on the road.

Our proprietary system of tagging and labeling, ensures that all of your possessions are properly loaded, safely transported and efficiently accessible at your destination.

As a responsible motor carrier, Allied places a high priority on safety. All drivers are required to complete a pre-qualification "certification of safety knowledge test" and a "defensive driving course." And on an ongoing basis, all active drivers and Safety Officers are required to complete monthly training assignments on important regulatory compliance topics and safe driving practices. This training, in addition to our Certified Labor Program, truly ensures that you, your family and your belongings are always in the best care.



Simplify your moving process while strengthening your community.

Allied is a proud partner of The Salvation Army. By donating clothing, electronics, furniture, and household goods to be sold in Salvation Army stores, you help transform lives in your community. Visit www.satruck.org to schedule your free pick up.



You're Home!

Thanks to Allied's commitment to on-time delivery, you'll feel right at home in your new destination.

All your belongings will be professionally unloaded with the same care and attention to detail with which it was loaded.

Allied crew members protect your new home with special materials such as neoprene runners for floor protection, cardboard, door jam protectors and more when unloading your belongings. The well-labeled boxes are carefully placed in the right rooms to get you settled into your new home right away.

Need help unpacking?

Your Allied crew will meet any requirements that you requested in your Personal Moving Plan.

Welcome home and thank you for choosing Allied!





For more information visit www.allied.com or contact your local Allied agent.

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